

Satisfaction with system's feedback

Xu, D., Huang, W. W., Wang, H., & Heales, J. (2014). Enhancing e-learning effectiveness using an intelligent agent-supported personalized virtual learning environment: An empirical investigation. *Information & Management*, 51(4), 430-440.

4 Items

1 Dimension

To what extent do you agree with the following statements about the adaptive instant feedback?

The system's feedback to my questions is prompt.

The system's feedback to my questions is accurate.

The system's feedback to my quizzes is helpful.

The system's feedback makes my learning easy.

5-point Likert scale (1) Strongly Disagree, (2), (3) neutral point, (4), (5) Strongly Agree

Cronbachs α = na