

### **Satisfaction by Xu**

Xu, D., Huang, W. W., Wang, H., & Heales, J. (2014). Enhancing e-learning effectiveness using an intelligent agent-supported personalized virtual learning environment: An empirical investigation. *Information & Management*, 51(4), 430-440.

#### **5 Items**

##### **1 Dimension**

How would you describe the learning process in this course?

Very inefficient – very efficient

Very uncoordinated – very coordinated

Very confusing – easily understandable

Very dissatisfying – very satisfying

Very unenjoyable – very enjoyable

5-point Likert Scale with different endpoints

Cronbachs  $\alpha$  = na