

Computer Self-Efficacy Measure

Compeau, D. R., & Higgins, C. A. (1995). Computer self-efficacy: Development of a measure and initial test. *MIS quarterly*, 189-211.

10 Items

1 Dimension

I COULD COMPLETE THE JOB USING THE SOFTWARE PACKAGE..

1. ...if there was no one around to tell me what to do as I go.
2. ...if I had never used a package like it before.
3. ... if I had only the software manuals for reference.
4. ...if I had seen someone else using it before it myself.
5. ...if I could call someone for help if I got stuck.
6. ...if someone else had helped me get started.
7. ...if I had a lot of time to complete the job for which the software was provided.
8. ...if I had just the built-in help facility for assistance.
9. ...if someone showed me how to do it first.
10. if I had used similar packages before this one to do the same job

Yes: 10-point Likert Scale (1= not at all confident; 5 = moderately confident; 10= totally confident)
and No

Cronbachs α : .80