## **Problem Solving Inventory**

Heppner, P. P., & Petersen, C. H. (1982). The development and implications of a personal problemsolving inventory. *Journal of Counseling Psychology*, 29, 66-75

35 Items

3 Dimensions

1. When a solution to a problem has failed, I do not examine why it didn't work.

2. When I am confronted with a complex problem, I don't take the time to develop a strategy for collecting information that will help define the nature of the problem.

3. When my first efforts to solve a problem fail, I become uneasy about my ability to handle the situation.

4. After I solve a problem, I do not analyze what went right and what went wrong.

5. I am usually able to think of creative and effective alternatives to my problems.

6. After following a course of action to solve a problem, I compare the actual outcome with the one I had anticipated.

7. When I have a problem, I think of as many possible ways to handle it as I can until I can't come up with any more ideas.

8. When confronted with a problem, I consistently examine my feelings to find out what is going on in a problem situation.

9. When confused about a problem, I don't clarify vague ideas or feelings by thinking of them in concrete terms.

10. I have the ability to solve most problems even though initially no solution is immediately apparent.

11. Many of the problems I face are too complex for me to solve.

12. When solving a problem, I make decisions that I am happy with later.

13. When confronted with a problem, I tend to do the first thing that I can think of to solve it.

14. Sometimes I do not stop and take time to deal with my problems, but just kind of muddle ahead.

15. When considering solutions to a problem, I do not take the time to assess the potential success of each alternative.

16. When confronted with a problem, I stop and think about it before deciding on a next step.

17. I generally act on the first idea that comes to mind in solving a problem.

18. When making a decision, I compare alternatives and weigh the consequences of one against the other.

19. When I make plans to solve a problem, I am almost certain that I can make them work.

20. I try to predict the result of a particular course of action.

21. When I try to think of possible solutions to a problem, I do not come up with very many alternatives.

22. When trying to solve a problem, one strategy I often use is to think of past problems that have been similar.

23. Given enough time and effort, I believe I can solve most problems that confront me.

24. When faced with a novel situation, I have confidence that I can handle problems that may arise.

25. Even though I work on a problem, sometimes I feel like I'm groping or wandering and not getting down to the real issue.

26. I make snap judgments and later regret them.

27. I trust my ability to solve new and difficult problems.

28. I use a systematic method to compare alternatives and make decisions.

29. When thinking of ways to handle a problem, I seldom combine ideas from various alternatives to arrive at a workable solution.

30. When faced with a problem, I seldom assess the external forces that may be contributing to the problem.

31. When confronted with a problem, I usually first survey the situation to determine the relevant information.

32. There are times when I become so emotionally charged that I can no longer see the alternatives for solving a particular problem.

33. After making a decision, the actual outcome is usually similar to what I had anticipated.

34. When confronted with a problem, I am unsure of whether I can handle the situation.

35. When I become aware of a problem, one of the first things I do is try to find out exactly what the problem is.

6-point Likert Scale (Strongly Agree; Moderately Agree; Slightly Agree; Slightly Disagree; Moderately Disagree; Strongly Disagree)

Cronbachs  $\alpha \!\!:$  all:.72 to .90 and

testretest correlations: all: .60 to .80

Cronbachs  $\alpha$  PSC: .78 to .85

Cronbachs a:.84 to .90

Cronbachs a: PC. 72 to .74